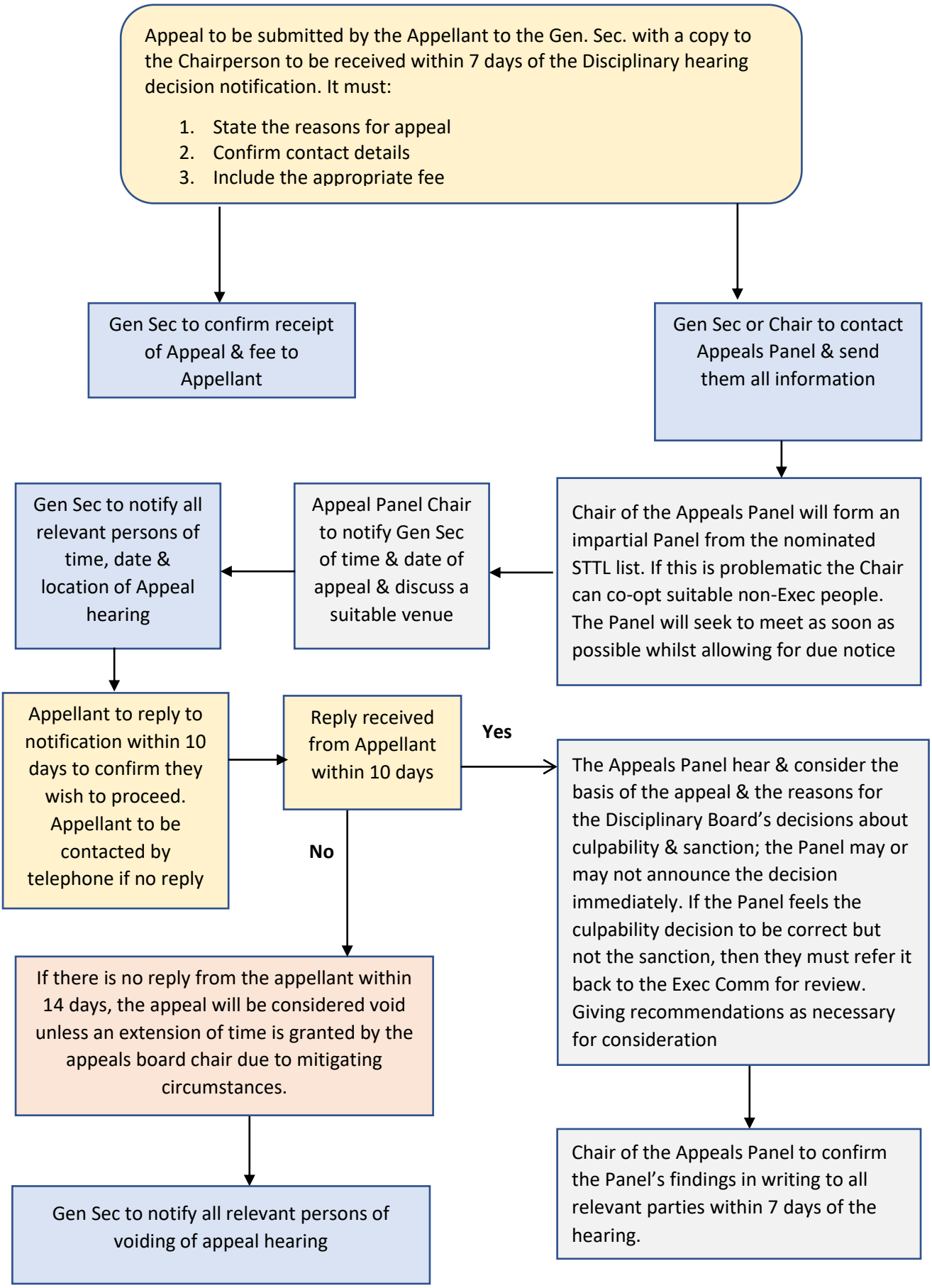
STTL Appeals Process



JK/CD 2021